



302-994-6252

Messages@ElectricalSolutionsDE.com

Master Electrician License # T1-4480

Here's what to expect when we visit your home

- Your technician will call or text you from his cell to alert you he's on his way.
- Your technician will be wearing a tee-shirt or hoodie with our company logo on it.
- The vehicle that arrives at your home will be clearly marked with our company logo.
- We have fully stocked vans like a mini rolling warehouse. 96% of the time we have what you need in stock.
- We will treat your home like it is our own. We use drop cloths when necessary and clean up when we're done.
- If you don't have a contract or have not discussed pricing with us yet, your technician will give you a break down on the repairs you want done before we begin, so you can decide how much or how little you'll have us do that day.
- We work on a flat rate system. No surprises when we are complete. Your price will remain the same for the task you were quoted.
- If you would like to add a task on during your appointment your technician is able to price the new task for you.
- When our technician completes the work, he will have an invoice for you. We accept Cash, Checks, Visa, Master Card, Discover and American Express.
- A copy of your invoice will be emailed to you from your technician along with a copy of your credit card receipt if applicable.

If you have questions for our technician, please feel free to ask while we are there. We want you to be happy with our service and feel confident when recommending us to family, friends, and neighbors.